

CONTACT INFORMATION

CENTERS FOR INTERAMERICAN STUDIES (CEDEI)

I. HOW TO CONTACT THE STAFF

To contact us in the USA:

Phone/fax: +1-623-505-4525
Toll-free: +1-877-2-CUENCA (USA and Canada)
E-mail: oiip@cedei.org

To contact us in Cuenca:

Telephone: +593-7-283-9003 (CEDEI switchboard)
+593-7-284-8012 (direct line to International Programs, 24/7)
Fax: +593-7-283-3593
E-mail: oiip@cedei.org

II. RECEIVING MAIL IN ECUADOR

While you are in Cuenca, you may receive mail at the following address:

Regular mail:

Your Name
CEDEI/Programas Internacionales
Casilla 597
Cuenca – ECUADOR

Courier deliveries (eg, FedEx)

Your Name
CEDEI/Programas Internacionales
Tarqui 13-45 y Pío Bravo
Cuenca – ECUADOR
Phone: (07) 283-9003

Mail that arrives prior to your arrival will be held for you. Mail usually takes 8-12 days to arrive in Cuenca from the United States or Canada.

Packages take a couple of weeks to several months to arrive, if they arrive at all. Therefore, we do not recommend that anyone send you a package. If a package gets lost/stolen in the mail, it's lost. Period.

III. SENDING/RECEIVING FAXES

You will be able to receive faxes at CEDEI for a nominal per-page charge. The fax number is +593-7-283-3593. You may send faxes from CEDEI or a fax center in Cuenca. Additional information will be provided during our on-site orientation.

IV. E-MAIL

In Cuenca, you will have access to the Internet, either in CEDEI's Computer Lab or at one of the many Internet cafés that abound in the city (cybercafés are abundant in other parts of Ecuador as well). If you have web-based e-mail through a provider such as Yahoo (or if your home university offers a web interface), you will be able to access your account. If you do not already have such an account, you can sign up for a free *CEDEI Mail* account at <http://mail.cedei.net/>.